

**TERMS AND CONDITIONS**

<b>Organiser</b>	Dutch Lady Milk Industries Berhad (196301000165/5063-V)
<b>Promotion Name</b>	<b>Friso Gold Buy, Review &amp; Win Contest</b>
<b>Promotion Period</b>	The Promotion starts at 00:00:00 on 1 <sup>st</sup> June 2021 and closes at 23:59:59 on 31 <sup>st</sup> July 2021.
<b>Eligibility</b>	<p>The Contest is open to all Malaysian citizens and permanent residents in Malaysia aged 18 years and above with valid identification number (MyKad or MyPR) as on 1<sup>st</sup> June 2021.</p> <p>The following groups of persons shall not be eligible to participate in the Promotion:</p> <p>(a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses);</p> <p>(b) Employees of the Organiser’s agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).</p>
<b>Entry Method</b>	<p><b>Contest Entry</b></p> <ol style="list-style-type: none"> <li>1. Purchase any <b>Friso Gold Step 3 or 4</b> (Participating Products) in a single receipt (“Proof of Purchase”) from <b>Friso Gold Official Shop</b> Online Platform (<a href="https://shop.frisogold.com.my/">https://shop.frisogold.com.my/</a>) and write an original product review and share photos/videos of your purchase on the designated page regarding your recent purchase within the Contest Period to be entitled to participate in this Promotion.</li> <li>2. The Participating Products are as follows:             <ol style="list-style-type: none"> <li>a. <b>Friso Gold Step 3</b></li> <li>b. <b>Friso Gold Step 4</b></li> </ol> </li> <li>3. Unclear, illegible and incomplete Entry will be disqualified. The Organiser shall reserve the right to disqualify any Entries.</li> <li>4. Purchased of participating product(s) in a single receipt shall constitute as (1) one Entry.</li> <li>5. There is no limit to the amount of entries with valid purchases during the Promotion Period.</li> <li>6. Retain the Original Receipt or Proof of Purchase for verification purposes.</li> <li>7. Shortlisted winners selected based on the content of the product review will be informed or contacted via email/ WhatsApp for prize fulfilment. Refer to <b>Judging Details</b> for further information.</li> <li>8. Notwithstanding any of the above, upon receipt of the Entry , Organiser shall reserve the right to request for further evidence in the processing of the Entry including the original Proof of Purchase (hardcopy) and the identification documents for verification prior to the delivery of the prizes. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the prizes.</li> </ol>

<b>Entry Deadline</b>	All entries must be received by the Organiser on or before 23:59:59 on 31 <sup>st</sup> July 2021. Any Entry(ies) received outside the Contest Period shall be automatically disqualified.
<b>Prizes</b>	<p><b>Contest Schedule</b> A total 10 winning Entry(ies) will be selected throughout the <b>Contest Period</b> per following schedule:</p> <ul style="list-style-type: none"> <li>• <b>Month 1: 01<sup>st</sup> June 2021 – 30<sup>th</sup> June 2021</b></li> <li>• <b>Month 2: 01<sup>st</sup> July 2021 – 31<sup>st</sup> July 2021</b></li> </ul> <p><b>Prizes</b> <b>Month 1:</b> 1 set of Home Supermarket Play Set X 5 winners <b>Month 2:</b> 1 set of Home Supermarket Play Set X 5 winners</p> <p>The list of winners will also be announced on Friso® Gold Official Store ; <a href="https://shop.frisogold.com.my/">https://shop.frisogold.com.my/</a></p> <p>Each participant is eligible to win a maximum of one (1) prize only throughout the Contest Period:</p> <ul style="list-style-type: none"> <li>• 1 set of Home Supermarket Play Set</li> </ul> <p>The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice.</p>
<b>Judging Details</b>	<p><b>Verification of Entries</b></p> <ol style="list-style-type: none"> <li>1. Original Tax Invoice receipt indicating the Product(s) and Values, Receipt Number, Valid Purchase Date and Payment Detail.</li> <li>2. Valid required Personal Details (Name / Account Member Username /Email Address)</li> <li>3. Overall composition of the verified Product Review</li> <li>4. No Duplication of Proof of Purchase</li> <li>5. No alteration of receipt in any form; store name, items purchased, prices and transaction time.</li> <li>6. Handwritten Tax Invoice Receipt, Purchase Order and Delivery Note will not be accepted as proof of purchase.</li> </ol> <p>The Organiser shall reserve the right to request for evidence of the original Proof of Purchase (hardcopy) for verification and prize redemption. Failure to produce the hard copy of the Proof of Purchase upon request will result in disqualification and prize forfeiture.</p> <p><b>SHORTLISTED WINNER SELECTION METHOD:</b></p> <p><b>Monthly Prize: 1 set of Home Supermarket Play Set X 5 winners</b></p> <ol style="list-style-type: none"> <li>1. The shortlisted winners will be selected based on the most outstanding review content of the verified product reviews on <b>Friso Gold Official Shop</b> Online Platform (<a href="https://shop.frisogold.com.my/">https://shop.frisogold.com.my/</a>) page.</li> </ol>

	<ol style="list-style-type: none"> <li>2. Reviews can be submitted only once per purchase and edited reviews will not be accepted.</li> <li>3. Reviews should be authentic and informative in nature. The reviews must NOT be lewd, obscene, disparaging, defamatory or otherwise inappropriate, offensive and/or objectionable as determined by the judges and/or Organiser in their sole and absolute discretion. Any such entries will be disqualified without any prior intimation to the consumer.</li> <li>4. The final shortlisted winners will be selected by the Organiser.</li> </ol>
<b>Prize Claim/Delivery Date</b>	<ol style="list-style-type: none"> <li>1. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever.</li> <li>2. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.</li> <li>3. All prizes will be processed for delivery within 30 working days after the verification and notification by the Organiser via email / WhatsApp to the contact number which the Organiser had received in the Entries.</li> <li>4. The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice.</li> <li>5. The Prizes must be claimed within three [3] months from the date of the letter or announcement or notice of the claim of the prize whichever is earlier.</li> <li>6. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.</li> <li>7. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.</li> </ol>
<b>Additional Terms</b>	<ol style="list-style-type: none"> <li>1. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions.</li> <li>2. The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Prize won.</li> </ol>

	<p>3. The Organiser’s decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.</p> <p>4. By participating in this Promotion, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners’ names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.</p> <p>5. By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.</p> <p>6. For a more detailed description of our privacy practices, please refer to our Privacy Policy at <a href="https://www.frisogold.com.my/privacy-policy">https://www.frisogold.com.my/privacy-policy</a>.</p> <p>7. You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows:</p> <p style="text-align: center;"><b>Friso Gold Careline Telephone No. : 1-800-88-1647</b> <b>E-mail address: <a href="mailto:frisogoldcareline@frieslandcampina.com">frisogoldcareline@frieslandcampina.com</a></b></p>
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