

Dutch Lady | Friso Gold “Kumpul & Tebus” Campaign (99 Speedmart Exclusive)

TERMS & CONDITIONS (EN)

Eligibility Period

1. The Friso Gold “Kumpul & Tebus” Mechanic (“Redemption”) will run from 1st June 2023 (12:00 a.m.) – 15th July 2023 (11:59 p.m.) (“Redemption Period”). Dutch Lady Milk Industries Berhad (Registration No. 196301000165 (5063-V) (“Organiser”) reserves the right to shorten or extend the Redemption Period without prior notice. Participants agree to be bound to any such changes. All entries received outside the Redemption Period shall be automatically disqualified. The Organiser’s decision shall be final and binding, therefore no correspondence shall be entertained.

2. This Redemption is open to all residents of Malaysia aged 18 years and above (on 1 January 2023) except the employees and immediate family members of the Organiser, including the employees and immediate family members of its affiliated and/or related companies, distributors, advertising and promotion agencies. The Organiser shall reserve the right to request for evidence of identification documents. By participating in this contest, you agree to comply with these terms and conditions. The Organiser shall not be liable for any loss, damage or expense arising from your participation, howsoever arising.

Redemption Mechanic

3. How To Participate

i) Buy three (3) packs of Friso Gold Step 3 or 4 (1.2kg) or buy six (6) packs of Friso Gold Step 3 or 4 (1.2kg) in a single or combined receipt (“Proof of Purchase”) from any 99 Speedmart participating stores within the Redemption Period and keep the receipt (“Proof of Purchase”) for verification purposes.

ii) Scan QR code to submit the proof of purchase.

iii) A reply message will be sent for verification purpose.

v) Approved submission will be processed for 7 working days.

4. Each participant is entitled/eligible to submit more than one [1] entry throughout the Redemption Period, but each entry must be accompanied by a unique receipt. Subsequent entries with duplicated receipts will be forfeited. Participants will be identified by their name, MyKad number, phone number and proof of purchase [“POP”] or receipt number keyed into the microsite. A receipt submitted in Digital Contest will automatically qualify for the Buy, Collect and Redeem Campaign.

4.1.2 The POP required for Redemption is one [1] or combined original printed receipt with either three (3) packs of Friso Gold Step 3 or 4 (1.2kg) or six (6) packs of Friso Gold Step 3 or 4 (1.2kg) from the participating stores during the Redemption Period. Every unique receipt with the minimum purchase criteria met entitles for 1 redemption.

4.1.3 Participants are required to safe keep the original Receipt for verification purposes, failing which, the Organiser shall forfeit the redemption. For Touch ‘n Go E-wallet redemption, Each Participant must have a valid Touch ‘n Go E- wallet account.

4.1.4 The Organiser shall be entitled to request the original Identity Card or the originals of other supporting documents/materials for verification purposes.

4.1.5 The Organiser reserves the right to disqualify any incomplete and late entries. The Organiser and the companies involved in this contest shall not be held liable in any way for delays, non-deliveries and/or interruptions of technical malfunction of telecommunications network or lines, computer online systems, servers or providers, computer equipment,. Persons who violate any rule, gain unfair advantage in participating in the Contest, or obtain winner status using fraudulent means will be disqualified. Unsportsmanlike, disruptive, annoying, harassing or threatening behavior is strictly prohibited.

Redemption Prizes

Product	Min. purchase quantity / number of packs	Redemption Type/ Amount	Region
Friso Gold Step 3 or 4 (1.2kg)	3 packs	1 unit Stainless Steel Bottle 800ml	West Malaysia
Friso Gold Step 3 or 4 (1.2kg)	6 packs	Touch ‘n Go E-wallet RM 40	West Malaysia
Friso Gold Step 3 or 4 (1.2kg)	3 packs	Touch ‘n Go E-wallet RM 20	East Malaysia

Redemption of Prizes

7. For Redemption, the applicant is required to submit the proof of purchase with valid details. Each valid submission will be entitled to win one (1) guaranteed redemption.

10. Each successful submission for Friso Gold Step 3 or 4 (1.2kg) receipt and details will be contacted by the Organiser via Whatapps within a 7 days after the entry submission.

11. The Organiser will give out redemption prize via:

Touch 'N Go eWallet reload PIN

11.2 Touch 'N Go eWallet reload PIN with redemption amount will be provided to applicant within seven (7) working days from notification of the submission. Applicant shall claim their redemption amount by key in the Reload PIN into their personal TNG eWallet account.

Stainless Steel Bottle 800ml

11.3 Stainless Steel Bottle 800ml will be delivered to the applicant within 6 – 8 weeks from notification of the submission to the Delivery Address provided by the applicant via Whatsapp. The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser.

12. In the event that the Organiser finds the presented receipt is not authentic or invalid then the Organiser shall be entitled to disqualify the Applicant and forfeit the Redemption from the Applicant without assigning any reasons whatsoever.

13. Applicants shall assume full liability and responsibility in case of any accident, injury, damage or claim resulting from participation in this Program and from redemption and usage of the prizes.

14. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Redemption in any respect whatsoever.

15. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.

16. The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice.

17. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

18. By participating in this Program, participants consent to give their personal information and the Organiser and/or its affiliates reserves the right to publish, use the participants' and winners' names and/or photographs & videos plus their entries and interviews for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims, monetary or otherwise, for the use of their entries by the Organiser.

19. The Organiser collects personal identifiable information to provide services or to correspond with the participant. This information is stored in a manner appropriate to the nature of the data by the Organiser and is used to fulfil the participant's request(s). By submitting the applicant's personal information, the participant is deemed to have given permission to the Organiser and/or its authorized agents to use this information for the purpose of present and future marketing and promotional purposes and to improve its products and services. If the applicant informs the Organiser via Careline at 1-800-88-1191 or at dutchladycareline@frieslandcampina.com that the above information should not be used as a basis for further contact, the Organiser will respect the applicant's request. The applicant's information will not be provided or shared with other companies or partners for their independent use. For The Organiser's full Personal Data Protection Act Compliant Notice, please refer to The Organiser's website at www.dutchlady.com.my.

20. By participating in this Contest, applicants agree to be bound by the official Terms and Conditions and decisions of the Organiser.

21. The Organiser reserves the right in its sole discretion, without any liability to any person, at any time to amend, delete or add to these Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance to such changes.

22. In the event of any inconsistency or conflict between the English version and the Bahasa Malaysia version of this Terms & Conditions, the English version shall prevail.